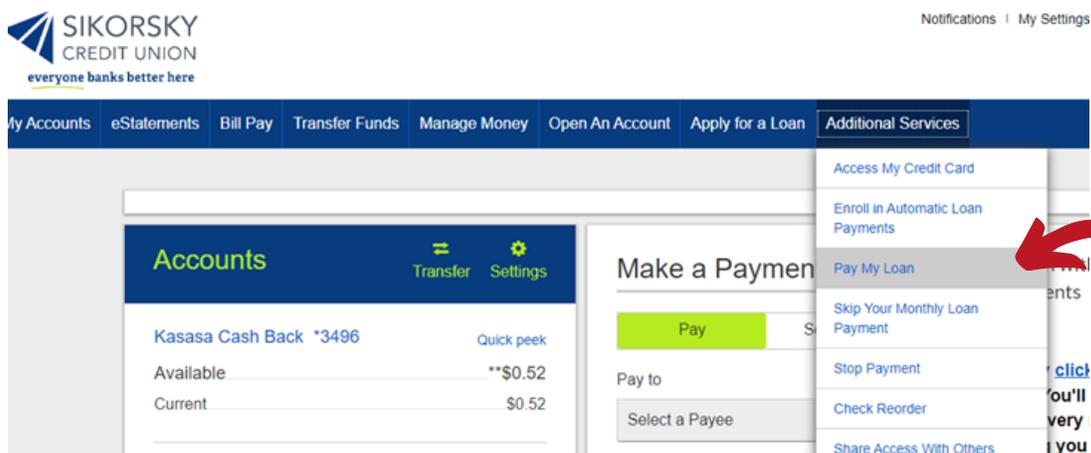


HOW TO MAKE ONLINE LOAN PAYMENTS FROM AN EXTERNAL ACCOUNT

If you would like to pay from your Sikorsky Credit Union account, you can submit a transfer in Online Banking. To pay using an external account use the instructions below.

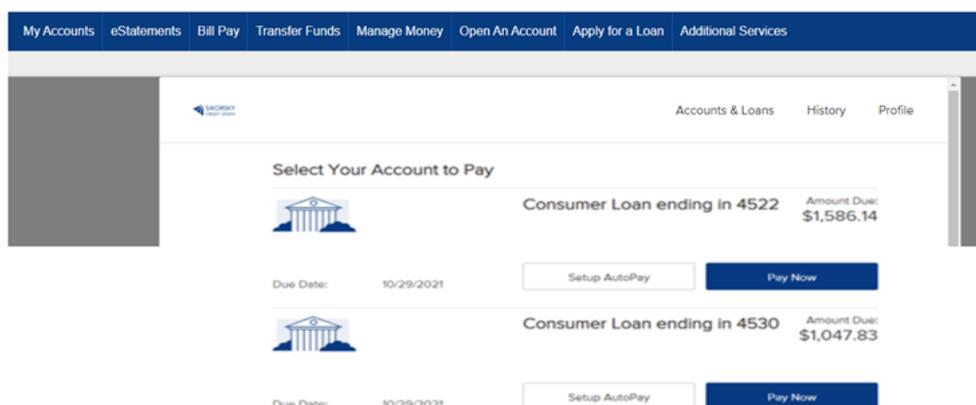
Step 1:

Sign into Online Banking with your username and password. Once logged in, select 'Additional Services' and 'Pay My Loan'



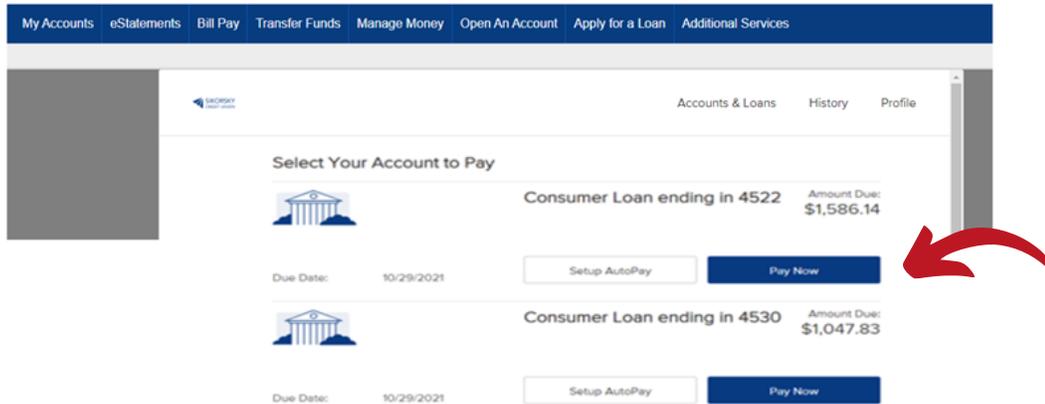
Step 2:

The Online Loan Payment tool will display the Mortgage and Consumer Loans you have with the Credit Union.



Step 3:

You will then select 'Pay Now.'



Step 4:

You will have the option to select how you would like to pay. You can use a debit card or transfer from another financial institution account (also known as ACH).

How Would You Like to Pay?

Please select bank or card, then click or tap Next below.



Card

Enter your card's details and make a one-time payment.



Bank Account

Pay directly with a bank account and store the info for next time.

Step 4a:

If you select debit card, the screen below will populate for you to enter your card information.

The screenshot shows a 'Payment Information' form with the following sections:

- Pay Using:** Includes input fields for First Name, Last Name, Card Number (with a card icon), Exp. (mm/yy), and CV2 (with a card icon).
- Billing Address:** Includes a Street input field, and dropdown menus for City, State, and Zip Code (5 digit).
- Enter Payment Amount:** A text input field containing '\$ 1586.14'.
- Summary:** A table on the right side of the form:

Consumer Loan #4522	
Due Date	10/29/2021
Amount To Pay	\$1,586.14
Fees	\$0.00
Total Payment	\$1,586.14

At the bottom of the form are 'Back' and 'Next' buttons.

Step 4b:

If you selected bank account, the screen below will populate for you to link your account.

The screenshot shows a 'Link Bank Account' form with the following sections:

- Account Type:** A dropdown menu.
- Financial Institution:** A section with the text 'Waiting for Financial Institution information...' and a corresponding input field.
- Account Information:** A large input field containing masked characters (asterisks) and a dollar sign.
- Name on Account:** An input field.
- Routing Number:** An input field.
- Account Number:** An input field.

At the bottom of the form are 'Back' and 'Link Account' buttons.

Step 5:

Once your payment information is entered, you will have the option to verify the payment information to make sure it is correct before you agree to payment.

The screenshot shows the 'Verify Payment' screen. At the top left is the Sikorsky Credit Union logo. The title 'Verify Payment' is centered. Below the title is a horizontal line, followed by a paragraph of instructions: 'Review your payment information. If you need to make changes, select "Back." When you are ready to proceed, select "Submit Payment."' Another horizontal line follows. Below this is a table of payment details:

Pay To Account Ending In:	
Payment Date:	03/25/2022
Pay Using:	Ending in
Amount to Pay:	\$25.00
Fees:	\$0.00
Total:	\$25.00

Below the table is another horizontal line, followed by a checkbox with a mouse cursor icon and the text 'I agree to the following:'. Underneath is a paragraph of terms: 'Today's date is 03/25/2022. You are authorizing Sikorsky Credit Union to initiate a single transaction from your card for the amount of \$25.00 dated on or after 03/25/2022. This amount will be applied to your Sikorsky Credit Union account ending in [redacted]. This authorization may be revoked, prior to the processing of this transaction, by contacting Sikorsky Credit Union at 203-377-2252.' At the bottom are three buttons: 'Logout', 'Back', and 'Submit Payment' (which is highlighted in blue).

Step 6:

You will receive the payment confirmation below letting you know that the payment has been confirmed. The payment will post to your account within two business days.

The screenshot shows the 'Payment Confirmed' screen. At the top left is the Sikorsky Credit Union logo. The title 'Payment Confirmed' is centered. Below the title is a horizontal line, followed by a paragraph: 'Thank you. Your payment has been successfully submitted for processing.' Another horizontal line follows. Below this is a paragraph: 'You have authorized Sikorsky Credit Union to initiate a single-entry debit as detailed below. If there are any questions regarding this transaction please call Sikorsky Credit Union at 203-377-2252. Please have this receipt with you when calling for assistance.' Another horizontal line follows. Below this is a paragraph: 'Transactions submitted after 8:00pm Central Time will be processed on the next business day.' At the bottom are two columns of text:

Member Name:	Sikorsky Credit Union
Paid To Account:	1000 Oronoque Lane
Payment Date: 03/25/2022	Stratford, CT
Amount to Apply: \$25.00	06614
Convenience Fee: \$0.00	Tel: 203-377-2252
Card Account:	Email:
Confirmation #:	

Step 7:

You can select the 'History' option to display previous payments made to your loan.

